

The Shadowing Experience

John Bedortha

SAEM 101-DB

Jergel's Rhythm Grille

- Located in Warrendale, PA
- Live music and entertainment venue
- Self-contained kitchen and dining area
- Two floors, two bars
- 32' stage with professional sound
- 500+ capacity



The Shadows



RACHAEL WIEFLING
Promotions Director/Fundraisers



KATI AUSTIN BOSTANIC
Front of House Manager

The Music

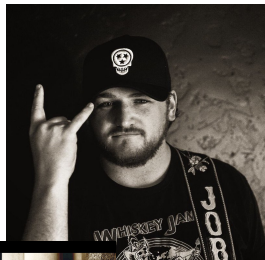
- National, regional, and local acts
- Strong emphasis on rock and country/western

OCTOBER 15

JOBE FORTNER

NORTHERN COMFORT

NOMAD



OCTOBER 16

SEBASTIAN BACH

WITH MONTE PITTMAN



OCTOBER 25

RED

SKYHARBOR

VEIO

VEER UNION



OCTOBER 18

WIZARDFEST



In The Box Office

Duties

- Prep
 - Wristbands
 - Tickets
 - Customer Service
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- Four shifts of 4 PM to 8-9 PM
 - Directly supervised by Kati Bostanic

Takeaways

- I am not Jergel's target customer
- Behind the box office counter
- Will call list, guest list, VIP list: keep them straight
- Dealing with unexpected situations
- Being professional in a loud, crowded music venue



Additional Information and Resources

Jergel's Rhythm Grille

103 Slade Lane

Warrendale, PA 15086

RACHAEL WIEFLING

Promotions Director/Fundraisers

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KATI AUSTIN BOSTANIC

Front of House Manager

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